

# PBSI Managed Antivirus & Monitoring Service

## New & Improved Antivirus - PBSI online monitoring service will replace Symantec or McAfee antivirus software.

PBSI's online Managed Antivirus & Monitoring Service covers online monitoring of PCs and servers at no additional cost (pay for standard antivirus, receive online monitoring). The monitoring service, based on the award winning Vipre Enterprise antivirus software product, will be included.

### Key Features of PBSI Monitoring Service

- **Antivirus** - Antivirus protection is real-time auto-updated.
- **Windows security flaws** - Vipre detects and updates Windows and web browser security flaws.
- **PBSI receives real-time alerts** - PBSI is alerted hourly of all potential problems at each client site.
- **Clients will be alerted** - PBSI will alert you of anything that requires attention.
- **Online resolution** - Online agent feature permits PBSI (with client permission) to log on to any covered device and troubleshoot/resolve software or operating system issues online.
- **Asset tracking** - Vipre automatically catalogs each covered device.
- **On-line reporting** - Monthly or on-demand reports documenting uptime, security issues and actions taken.
- **Client web access** - Clients can see real-time status of each covered PC in a web browser.



### **PBSI is alerted hourly 24x7 for each covered server/PC/laptop/tablet PC on the following:**

- Unauthorized login attempts
- Low disk space or high memory usage
- Automatic updates on antivirus quarantines and removal history
- Recurring viruses
- Windows Services outages
- Unresolved conditions
- Windows and web browser security patches that have not been updated/installed

### **Why do we need security software?**

If your system is missing the latest operating system or browser security patches, your system can be compromised. To properly protect all devices:

- Have an antivirus product that updates whenever it detects new threats.
- Insure that all Windows operating system and web browser security patches are loaded.

**Interested?** Contact PBSI Sales at (800) 626-2301, or email [ITsales@pbsinet.com](mailto:ITsales@pbsinet.com).



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